Terms and Conditions Pink Sun 2023



Terms:

- A quotation is valid for 2 months.
- Half of the agreed web design amount is to be paid in advance.
- The remaining half is to be paid when the website goes live or no later than 3 months after the start of the work, unless otherwise agreed with the client (e.g. pay-as-you-go).
- Graphic design work and copywriting are to be paid in advance.
- The payment term is two weeks.
- The agreed price is dependent on the scope of the project at that time. If additional work is required during the process, a separate agreement will be made with the client. The costs associated with any additional work will be clarified in advance.
- The client is responsible for providing all text and visual materials unless it has been agreed upon (in advance or during the process) that Pink Sun will provide them.
- The initial design (for the website and/or graphic materials) is based on the client's specifications. After the initial design, two additional design phases may follow within the quotation. Minor adjustments to the design are always possible.
- Upon request, Pink Sun will place the provided text once. Subsequent modifications to the text will either be done by the client or will incur additional charges.
- A link to Pink Sun Webdesign will be included in the footer, unless the client has indicated otherwise.

Included in the price:

- 1 month of aftercare.
- Satisfaction guarantee valid until the day of delivery: Not satisfied, money back. Excluding copywriting.
- 3-year guarantee on all websites created with WordPress, provided the client has purchased a maintenance contract.

NOTE: Pink Sun will make its best efforts to maintain and review the website correctly. However, the ultimate responsibility for identifying any issues lies with the client, as updates can sometimes disrupt the functionality or layout in unexpected ways. Pink Sun will then rectify the issue free of charge during the warranty period.

Ownership:

- Client data will be treated confidentially and will never be shared with third parties.
- Copyright of text and visual materials belongs to the client and will always be respected.
- The website and/or graphic work remain the property of Pink Sun Webdesign until the building and design costs are fully paid. After payment, full ownership rights are transferred to the client.